

The *peaksaver* program underwent its first full activation event in 2010 between 16:00 to 20:00 EDT on the 26th of May. Following the event there have been some questions around the hours of dispatch for the program and the trigger for dispatching the event.

Currently, each load control device may be activated between 1:00 pm and 10:00 pm, for a maximum of four hours per day, and an aggregate maximum of 40 hours each season from May to the end of September, inclusive, plus emergencies. This information is included in the Terms and Conditions of the Customer Contract. The program marketing materials currently indicate that a load control event is most likely to occur between 12.00pm and 6.00pm, which coincides with the most probable times that the system peak could occur. Five of the last six load control events have occurred between this time-frame.

Recognizing that the presentation of this information may have set up confusion amongst customers, we will be making changes to our website to present both the actual time range when an activation could occur (1.00pm and 10.00 pm) and the most likely time range when an activation is likely to occur (1.00 pm and 6.00pm).

The event on the 26th of May 2010 was activated based on the program Dispatch Strategy that was reviewed with the EDA in May 2009. The event that occurred on the 26th of May was dispatched based on this Dispatch strategy that has been in place since that time.

The IESO issued a Energy Emergency Alert level 1 state on the 26th of May, which is the primary trigger for the dispatch of the Res DR program. As per the dispatch strategy the hours of dispatch of the event were determined based on the lowest supply cushion values on the adequacy report on the 26th of May, 2010.